CAPITA

Integrated business solutions

Integra in the Cloud

Secure, reliable and cost effective Cloud solutions that grow with your business

IT forms the backbone of most organisations. If a critical system fails, the business cannot carry on with its day-to-day operation. But employing (and retaining) skilled IT support staff can be expensive, adding to your cost burden and impacting on profitability. Hosting solutions in the cloud is a proven way of taking away the 'pain' of supporting IT and reducing the risks and costs associated with running a complex IT system. Cloud services have been available for many years but now, new cloud solutions and Software-as-a-Service (SaaS) developments have put them within the reach of organisations of all sizes. By moving your Integra application into the Cloud you benefit from a fully managed and hosted cloud service that eases your IT burden and frees your resources to focus on critical operational activities.

Key benefits

Significant operational cost savings – up to 35%

Access to skilled IT staff at all times

Scalability - grows with your business and flexes to suit requirements

Enhanced performance and resilience with pre-agreed service levels

Lower carbon footprint than conventional data centres

Reliable and secure with full disaster recovery capability to ensure business continuity to ANSI/TIA Tier 3 standards

What's Integra in the Cloud all about?

Simply put, Integra-in-the-Cloud involves outsourcing key elements of your IT system and infrastructure to us at Capita Integrated business solutions (Capita). We 'host' and manage the software, hardware and applications of your Integra environment from our secure data centre, leaving you free to focus on your day to day business operations and achieving your goals rather than on your IT. What's more, we operate according to pre-agreed service levels, giving you peace of mind and security that your IT systems won't ever let you down. This means you can continue to reap the operational benefits of your Integra environment without worrying about any of the software or hardware maintenance. In addition, all our cloud solutions are 'future-proofed' and continuously develop as technology evolves so you can be assured that your system is always up to date.

Reliable, secure, high performance solutions from Capita

Capita's UK based secure campus data centres are built on and surrounded by former MOD land which means our facilities are endorsed to the highest levels of physical security. In addition, our close proximity to the dual source of national grid infrastructure ensures a continuous power supply. All our centres operate according to ANSI/TIA Tier 3 standards. This ensures that different levels of security and resilience can be accommodated according to individual requirement. Our centres have full disaster recovery plans in place and are regularly and fully tested so that in the case of a power failure or even a major incident, service will not be interrupted. What's more, Capita's data centres are uniquely constructed in a modular pattern to accommodate different levels of security and resilience according to individual customer requirement. This enables us to deliver significant savings in running costs, which we pass onto our clients, ensuring our service offers unrivalled performance and value.

Comprehensive support

All our clients are assigned a dedicated Customer Service Manager so you have an immediate source of information and advice about all aspects of your Integra solution. Furthermore, we provide an activity summary and help desk log analysis so you can see all resolved and unresolved logs whenever you need to. We use our specialist Oracle database performance diagnostics to access and monitor the ongoing performance of your database and provide you with an up to date summary of activity as part of our standard service. So you are kept in touch, informed and aware at all times.

Customised pricing with no hidden costs

There is no 'standard' cost for Integra in the Cloud, as each is tailored to the precise requirements of you and your organisation. Costs are calculated based on usage expectations of software, the underlying hardware requirements and any necessary consultancy and training support. The great thing about Integra in the Cloud is that there are no hidden costs; everything is fully known prior to the service launch. We can also offer you a fixed price over a certain amount of years. This means that you can forward plan with confidence, knowing how much your IT will cost you year-on-year.

Interested?

To find out more about Integra in the Cloud, please contact us at **www.capita-ibs.co.uk/contact**

About Capita Integrated business solutions

Capita Integrated business solutions provides world-class financial management software, e-procurement and bespoke solutions to service centric organisations, helping them to realise strategic cost savings and modernisation objectives. Today over 400 clients use our innovative solutions to increase their operational performance.

Learn more at **www.capita-ibs.co.uk**

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